

**Minutes of the PPG Meeting Held at Haughton Thornley Medical Centre,
Thornley Street, Hyde
2 June 2011**

Present:

Bill Burgoine (Chairman)
Dr Lisa Gutteridge
Christina Howard

Yvonne Bennett (Secretary)
Dorothy Burgoine
Bill Goldthorp

Margaret Rickson
Ingrid Brindle
Mora Hulme

Apologies:

Gill Anderton, Moya Berry, Dr Amir Hannan, Megan Harrison, Patrick Jordan and Mavis Tracey

1. Welcome:

The Chairman welcomed everyone to the meeting.

2. Minutes of the Last Meeting:

The minutes were agreed as being correct apart from all the dates. The Secretary apologised for confusing everyone and hopefully it won't happen again.

3. 24th June - "Your health data, genomics, and the future"

A reminder for anyone wishing to attend the event in Glossop. Due to limited numbers anyone wishing to attend should contact Dr Richard Fitton at richard.fitton@btopenworld.com

4. Recent Events

Two information evenings were held at Thornley House. Dr Lisa Gutteridge presented '**Here comes the sun; love the skin your in**'. As well as being informative there were also humorous moments which the audience very much enjoyed. Patients were encouraged to ask questions as they arose or leave them to the end. There were several questions which everyone found interesting. 'Where is the sun and what sun?' was the only ones which could not be fully answered.

The second event was '**Asthma - what every kid and parent should know**'. This featured Dr Levy consultant paediatrician at Tameside Hospital Foundation Trust and lecturer at the University of Manchester and Edge Hill University, Dr Hannan and Abdul Salam (Asian Diabetes Support Worker and translator)

Many parents attended the meeting along with some children. There were many questions and the meeting did last a little longer than expected because of the translation.

At both events information stands were provided. Both events were recorded and can be seen on www.htmc.co.uk website.

5. DES

A new initiative from the Department of Health called the Patient Participation **D**irected **E**nhanced **S**ervice was discussed. It has a significant number of proposals for all GP Practices whereby they are required to engage with a PRG (Patient Reference Group). In our case the Patient Participation Group.

It aims to encourage and reward practices for routinely asking for and acting on the views of their patients. This includes patients being involved in decisions that lead to changes to the

services their practice provides or commissions, either directly or in its capacity as gatekeeper to other services.

One aspect that practices may wish to focus on is excellent access into the practice, and also from the practice to other services in its role as coordinator of care, facilitating access to other health and social care providers.

Access has many dimensions; the relative importance of these will vary according to the specific needs of the registered population.

These dimensions include:

- lists being open to all
- hours of opening with the ability to be seen urgently when clinically necessary, as well as the ability to book ahead
- continuity of care
- range of skills available – access to different professionals
- a choice of modes of contact which currently includes face-to-face, phone and electronic contact but can be developed further as technology allows
- geographical access, enabling care as close to home as possible.

6. Self-care week 14-18 November 2011

Following the success of last year's event it was decided to hold another one this year. There were many suggestions. Some seemed quite logical in theory but would prove impractical in reality.

One suggestion that every one agreed to was for this year that the event should be from Monday to Friday. Information stands would be available in the Health Promotion Room every day with a PPG member being on hand for part of the day. Still in the early planning stages but suggestions also include a series of lunchtime talks

7. How to Contact the PPG

We have our own page on www.htmc.co.uk website. Go to **Patient Zone** and at the bottom of the page is a box where you can make a comment. You could also write your comments and leave in an envelope, addressed to the PPG Secretary, with the Practice Receptionists either Haughton Vale or Thornley House. Patients from both sites are welcome to attend.

The next meeting is to be held:
Thursday 29 September 2011 at 2.00pm
Thornley House Medical Centre
Thornley Street
Hyde
SK14 1JY
0161-367 7910
www.htmc.co.uk